

Subject: SAD SHELLY

Date: Wed, 02 Dec 1998 14:30:47 +0100

From: "Gortan Resinoviè" <gortan.resinovic@uni-lj.si>

To: "nicola.maine@itpuk.co.uk" <nicola.maine@itpuk.co.uk>

Hi,

My name is Gortan Resinovic and I am an MIS professor at Faculty of Economics, Ljubljana, Slovenia. I had a phone talk with Jacqui Baldwin this morning but she can't deal with my problem so she gave me your E-mail.

The problem is rather simple. Three months ago I have ordered 5 books (Shelly, Cashman, Rosenblatt: Systems Analysis and Design, 3rd edition) through our library but recently our dealer informed me that the book is

out of stock. Miss Baldwin told me, however, that I can get these books from your stock. If so, please send an invoice for 5 books mentioned above plus one Instructor's Resource Kit CD-ROM to the following address:

Ekonomska fakulteta

CEK

Ga. Slavka Dolenc

Kardeljeva ploscad 17

1000 Ljubljana

Slovenia

I have my own copy of the book (but I don't have CD-ROM) so the ordered books will be used by my students. So, instead of having simple textbook

(ISBN 0-7895-4266-8) it would be better to have textbook with Visible Analyst-Student Edition (ISBN 0-7895-4313-3). Now, as I don't know the difference in price (and as we have a

limited budget for such cases) I'd like to ask you to send 2 invoices: one for normal textbooks and the other for textbooks with Visible Analysts. And don't forget to add CD-ROM (ISBN 0-7895-4276-6) in both cases.

This is urgent as I am lecturing this course in ongoing semester. Our library will make the payment immediately after receiving your invoice and I would like to ask you to proceed with shipment as soon as possible. In order to speed up the whole procedure you can fax the invoice to the fax# (+ 386 61 1892 698).

Thank you and best regards,

Gortan Resinovic.