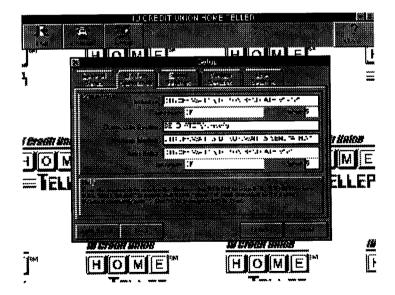Change ATDT to ATDP in Connect to System under Modem Commands in Setup.

You're receiving software errors during operation and/or after connect

1. Try all steps in Connection Problems.

2. Make sure you are not running other programs in the background, such as a Norton Utilities-type program and/or an anti-virus program.

3. Delete IUCUHOME directory and INDUNEFC.INI file under Windows directory.

4. Reinstall Home Teller.

5. Try the Text version. If it still gives error messages, then the problem may be in your modem or phone line. If you need help setting up the Text version, please call Member Service. Text manuals are available with complete setup and usage help.

6. If it still gives errors call Member Service for new diskette. Repeat step 2 and install the new disk when it arrives.

7. If it still gives errors, write down the error exactly, call Member Service and give them the error. They will give the error to the software vendor for possible solutions or actions.

Setting your modem initialization string in Home Teller

In the Setup screen under the Modem Commands tab you will find the Initialize field that contains the modem initialization string. The commands that are sent to the modem are found between the double quotes after the SEND keyword. The strings shown on the front page already include the double quotes necessary for the SEND keyword.

You only need to replace the existing string which is the part between the quotes. You do not need to