

- Ricketts, John A. and A. Milton Jenkins, "An Investigation of the User System Interface Under Different Decision Making Environments," Discussion Paper No. 188, Division of Research, School of Business, Indiana University, August, 1981, (43 pages).
- Swanson, Burton E., "A Note On Interpersonal Information System Use," Information And Management, (1:6), December 1978, pp. 287-294.
- Zmud, Robert Walter, "Toward An Understanding of the Computer Center/User Interface," Graduate School of Business Administration, The University of Arizona, Dissertation Abstracts No. 74-20254, March 1974, (178 pages).