

2. Application Systems Implementation: All phases of getting a system in place, not just the implementation/conversion phase of the development lifecycle.

• Alter, Steven L. and Ginzberg, Michael, "Managing Uncertainty in MIS Implementation," Sloan Management Review, (20:1), Fall 1978, pp. 28-31.

• Anderson, John C. and Dickson, Gary W. and Simmons, John, "Behavioral Reactions To The Introduction Of A Management Information System At The U.S. Post Office: Some Empirical Observations," University of Minnesota, Graduate School of Business Administration, MISRC, Working Paper No. 72-05, March 1973, (15 pages).

→ Bostrom, Robert P., "Conflict Handling and Power in the Redesign Process: A Field Study Investigation of the Relationship Between Management Information Systems Users and Systems Maintenance Personnel," Graduate School of Business Administration, University of Minnesota, September 1978, (353 pages).

○ Dickson, Gary W. and Simmons, John K. and Anderson, John C., "Behavioral Reactions to the Introduction of a Management Information System: Some Empirical Observations," University of Minnesota, Graduate School of Business Administration, MISRC, Working Paper No. 69-3, 1969, (19 pages).

→ Engel, G.H. and Groppuso, J. and Lowenstein, R.A. and Traub, W.G., "An Office Communications System," IBM Systems Journal, (18:3), June 1979, pp. 402-431.

Friedman, Herman P. and Waldbaum, Gerald, "Evaluating System Changes Under Uncontrolled Workloads: A Case Study," IBM Systems Journal, (14:4), 1975, pp. 340-352.

TED → Gibson, Harry L., "Determining User Involvement," Journal of Systems Management, (28:8), August 1977, pp. 20-22.

○ Gibson, Cyrus F., "A Methodology For Implementation Research For Publication In Implementing Operations Research/Management Science: Research Findings and Implications," June 1974, (34 pages).

○ Gremillion, Lee Louis III, "Managing Organizational Learning In Implementing Computer-Based Systems," Harvard University, Graduate School of Business Administration, Division of Research, Boston, Working Paper No. 78-32, 1979 (23 pages).

Hurd, Charles P., and Turner, Jon A., "Achieving Consensus On System Requirements," Proceedings from CAUSE National Conference, 1975.

○ Lucas, Henry C. Jr., "An Empirical Study of a Framework for Information Systems," Decision Sciences, (5:1), January 1974, pp. 102-114.

→ Lucas, Henry C. Jr., "Empirical Evidence For A Descriptive Model Of Implementation," MIS Quarterly, (2:2), June 1978, pp. 27-42.

→ Lucas, Henry C. Jr., "Measuring Employee Reactions To Computer Operations," Sloan Management Review, (15:3), Spring 1974, pp. 59-67.